

FOR IMMEDIATE RELEASE

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## LET THERE BE LIGHT ... ALL THE TIME

**GLENDALÉ, Ariz.** – Say goodbye to having to call in or fill out an online form to report a street light outage. Thanks to a new system, called ROAM, a remote monitoring device on top of all Glendale street lights will electronically notify the Glendale Transportation Department of a specific street light outage as soon as an outage occurs.

The city of Glendale is the first city in the United States to have its entire street lighting system remotely and automatically monitored. More than 19,000 city street lights house this state-of-the-art alert system. The ROAM system has been in place since Dec. 2007, and since its installation, the reported number of street light outages has declined from 10 percent to 1.1 percent, which is a record in the street lighting industry.

“With this street light monitoring system, we know about the outages before most residents would notice an outage and decide to call it in,” said Jamsheed Mehta, Glendale transportation director. “Keeping all of our street lights in service not only provides critical customer service, but it also helps enhance safety and nighttime vision at all times.”

Transportation staff can monitor the daily performance of each street light from a computer or laptop. The results indicate whether a light was working during the previous day’s 24-hour period.

For more information, visit [www.glendaleaz.com](http://www.glendaleaz.com).



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